# GAC 2700-UGMA and AGRI swupdate from 2.6.0 to 2.8.1.p1

Note: It is critically important to allow the GAC to complete the update process without interruption until the following message appears on the screen: **2004: Software Update Complete**. Do not interact with the screen, remove the USB drive, or manually remove power until this message displays. Removing power or disrupting the update process prior to completion could cause the GAC to become inoperable.

1. Under the "Device Information" screen, confirm that the current software version is 2.6.0
2. Copy the "gac-2700-2.8.1.p1.swu" file onto a USB drive (root directory)
3. Confirm that the GAC 2700 is logged in with administrator privileges (if UGMA model) and insert the USB drive with the update file into any USB-A port.
4. Go to "Device Information" and press the "Update Firmware" button.
5. Note the time and ensure that until the message displays "2004: Software Update Complete" (after 15-20 minutes), no interaction with the device occurs at the screen, the USB drive remains in place, and power is not manually cycled.
6. The update will begin and show progress information. The GAC will automatically reboot multiple times.
7. Note that there may be a period of several minutes during the update process where the GAC is displaying the Device Information screen, but has not yet completed transferring the software update files. After approximately 15-20 minutes, the GAC will complete its final reboot cycle and display the Message "2004: Software Update Complete"
    a. **Note: Do not interact with the GAC, remove the USB drive, or manually remove power until you see message 2004.**
8. After pressing "OK" at the message "2004: Software Update Complete," go to the Device Information screen and confirm Software Version **2.8.1.p1**.
9. The updated GAC is now ready for use.